

**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 25<sup>th</sup> day of March'2025**

**C.G.No.209/2024-25/Nellore Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

**Sri. S.L. Anjani Kumar**      **Member (Technical)**  
**Smt. W. Vijaya Lakshmi**      **Member (Independent)**

***Between***

Sri. Y. N. Siva Kumar Reddy, 9<sup>th</sup> Ward Counsellor,  
Shanthi Nagar, Buchireddypalem (M), Nellore Dist.      **Complainant**

***AND***

1. Superintending Engineer/O/Nellore
2. Dy.Executive Engineer/O/Buchireddypalem
3. Executive Engineer/O/Kovur      **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 18.03.2025 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

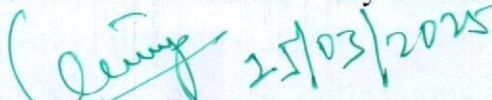
**ORDER**


- 01.** The complainant filed the complaint during the Vidyut Adalat conducted on 05.12.2024 at Buchireddypalem stating that they are residing in Sivakotaiah Street in which the electric poles are short in length and as such they are to be replaced with long poles to avoid contact with the electric wires and further they are facing with low voltage problem.

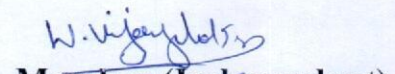


02. The said complaint was registered as C.G.No.209/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on receiving the complaint, they replaced the existing poles and erected new DTR and solved low voltage issue.
03. Heard the respondents through video conferencing. Complainant remained absent. The respondents submit that on receiving the complaint, they replaced the existing poles and erected new DTR and solved low voltage issue. The complainant issued letter of satisfaction stating that their low voltage issue was resolved and the existing short poles are also replaced with new poles having sufficient length. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs. The secretary of the Forum is instructed to forward a copy of this order to the complainant herein through whatsapp and Post.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.18.1 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 25<sup>th</sup> day of March'2025.

  
CHAIRPERSON

  
Member (Technical)

  
Member (Independent)



**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant through whatsapp and Post

All the Respondents

**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar,  
Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to  
220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road,  
Kurnool-518002, State of Andhra Pradesh.

The Stock file.

